



Christine Newman
The Graduate
Spencer House
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26th July 2011

Dear Christine

For the first time in 10 years we recently have had to experience a member of staff leaving us. This was an unsettling and worrying time but as we grappled with this, you helped us to keep positive and believing we would find someone suitable in a timely fashion.

Finding a new member of staff proved to be a lot more difficult and protracted than we had expected but your encouragement, reassurance, professionalism and hard work throughout proved to be invaluable.

Indeed we now have a new member of staff in time to even have a week's overlap with our leaving staff member to help in the transition period. And Vykh, our new Programmer, appears keen and is settling in very well and the future looks bright.

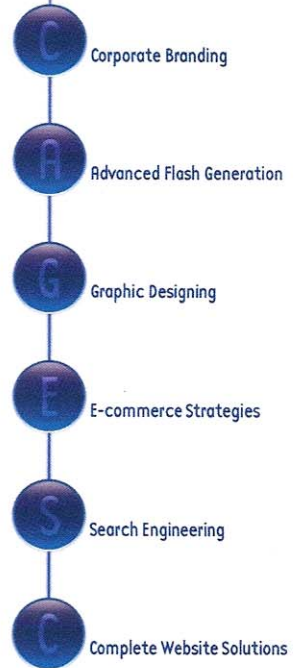
We cannot thank you enough for the amount of hand-holding and support you gave us during this quest for a suitable member of staff, your hard work never wavered. And on a personal note I would very much like to thank you for our almost daily chats about the difficulties and wobbles we faced at the time here at 1PCS.

I would not hesitate in recommending you and your company on.

Kind regards

A handwritten signature in purple ink that reads 'Tracy Webster'.

Tracy Webster
Admin Manager



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